

[Internal Regulations - Villa 10 & 16 Palmeraie Golf Agadir](#)

The Palmeraie Golf Villa is a "non-smoking Villa". For your comfort and serenity, as well as that of your entourage, we ask each of our tenants to comply with the recommendations and instructions of these rules. Your reservation implies full and unreserved acceptance of the following regulations:

Internal Regulations of the Villa Palmeraie Golf Agadir

1. Arrival / Departure :

On the day of arrival, the Villa Palmeraie Golf d'Agadir is available from 3pm. When you make your reservation, you will automatically receive a confirmation email with all the necessary information and also concerning our 7/7 luxury concierge service. As the concierge is not on site, the time of arrival must be agreed in advance by telephone with the concierge. It is also imperative to inform the owner in case of late arrival (after 6pm). The villas are thoroughly cleaned every 4 days and their bed linen and bathroom linen are changed.

On the day of departure, a check of the premises will take place with the Concierge before 11.00 am. The deposit will be released immediately if the house is in good condition.

2. Number of tenants - Visitors :

The tenant agrees to respect the number of persons booked at the time of the reservation.

Guests are not allowed in the Villa or in the residence.

All persons must be registered when checking in at the Villa.

Only persons with a reservation and who are registered have access to the villa and the residence.

Passports are sent directly to the local authorities (police and RG).

The Villa is secured 24 hours a day by security and concierge teams. Guests are required to respect the tourist regulations and laws in Morocco.

3. Security - theft – safe

The Villa is equipped with two cameras, a digital lock for the entrance door and a safe. The hirer is entirely responsible for his valuables. The lessor accepts no responsibility or liability for valuables lost by the lessee.

The lessor strongly advises his clients to open the safe the evening before the day of departure to avoid any problems on the departure day.

4. Parties/Noise :

The "Internal Regulations" of the Palmeraie Residence do not allow excessive noise that could harm the neighbours of the Residence. Parties are not tolerated. For the respect of the neighbours, it is strictly forbidden to make noise in the evening after 11pm and before 7.30am.

5. Swimming pool:

Access to the swimming pool is protected in accordance with the regulations in force and equipped with an electronic fence to ensure the safety of young children. Swimming is unsupervised and everyone is responsible for their own safety and that of their children. Villa Palmeraie Golf d'Agadir cannot be held responsible for any accident linked to the use of the swimming pool. The pool must be covered every night. For safety reasons, the use of glasses is

forbidden in or around the pool. Failure to comply with this rule will result in a fine being deducted from the security deposit.

The tenant must be discreet when using the pool (no shouting, jumping, swimming too early or too late which may disturb the neighbours).

6. Balcony/Terrace/Stairs :

Guests must supervise babies and children at all times when using the balcony, terrace, stairs or any other area of the Villa and Residence. Tenants and Guests are solely responsible. Villa Palmeraie Golf d'Agadir cannot be held responsible for any accidents during their guests' stay.

7. Animals :

Animals are not allowed in the Palmeraie Golf Villas of Agadir.

8. Insurance / RC

All clients must be insured by themselves as the manager of Villa Palmeraie Golf does not take any responsibility for any damage caused by their clients, nor in case of accidents of their clients. The clients confirm, by signing this paper, that they are well insured and that they take all responsibility for themselves during their stay.

9. Non-smoking villa - Safety instructions :

It is forbidden to smoke inside the Villa as well as to light candles and other combustible materials (stove, oil lamp, barbecue...).

The Villa is equipped with sensitive smoke detectors and smoking is strictly prohibited inside the Villa. The guest will pay a compensation of MAD 2500 in case of "non-compliance" with these instructions and all costs related to the security services and the fire brigade in case of a triggering of the alarm system. On the day of arrival you will be given a code for the "Digital" entrance door to open and close the Villa for the duration of your stay. The owners cannot be held responsible for theft, loss or damage in the unlocked Villa.

* Please respect the tranquillity of the premises and use them in accordance with their purpose. The volume of noise, inside and outside the property, must be contained in order to respect the peace of the neighbourhood. In case of conflict and/or complaint, we reserve the right to exclude the clients causing the disturbance.

* For the respect of the neighbourhood, it is strictly forbidden to make noise in the evening after 11pm and before 7.30am. During the whole stay, children are under the responsibility of their parents. The swimming pool can present dangers of drowning, do not let the children walk there alone without being accompanied by their parents or by a responsible adult.

*The owner cannot be held responsible for any accidents or damage that may occur on the property, in the car park or when entering or leaving the property.

*Failure to comply with any of the above obligations will result in a reduction in the security deposit, in proportion to the damage caused, and/or immediate eviction without any possibility of reimbursement of the sums paid in the event of parties, soirées, receptions with persons not provided for in the contract.



*Illegal activities are forbidden in your accommodation.

10. Guarantee deposit

On the arrival of the tenant, a deposit of 300 Euro (3000 MAD) will be requested. This deposit is returned on the day of departure, less the cost of restoring the premises if any damage is found.

We thank you for your understanding.

PS:

Date of stay:

The deposit of:

To be paid by Mr/Mrs :

Passport holder N° of:

This deposit will be returned on the day of departure, less the cost of restoring the premises if damage is found.

Established in Agadir, 2023, agreed by the tenants

Hansueli & Soukaina EGLI

Owners of the Villa Palmeraie Golf Agadir

Renters Villa Palmeraie Golf